

# **NTRIP/CORS Troubleshooting**

**Follow these steps to troubleshoot NTRIP/CORS connectivity issues.**

1. Is the WIFI turned on and working on the monitor? If it is turned on, go to the next step.

If no, ensure it is on and functioning. If it is not functional, it needs to be repaired or warrantied.

2. Is the WIFI seeing the modem/hotspot it is connected to? It should be listed in the menu

with a green checkmark beside it to show connectivity. If yes, go to next step. If no, disconnect

modem or hotspot and find another hotspot or WIFI connection. If this connection shows up and

connects, the modem or hotspot being used is not working or working well enough. Replace

or repair the modem/hotspot.

3. Are the NTRIP/CORS credentials entered correctly? For GCC, get credentials and enter them

into the Rebel/MaveriX and see if they work. For others, double check your credentials are

correct. Contact your provider for the information. Most times it is something as simple as

a letter case error or a number/letter error. Be sure you are using the IP address and not the

web address of the provider.