

Service Bulletin

To: Outback eDriveTC Users with a Max, STX, S3, or STS

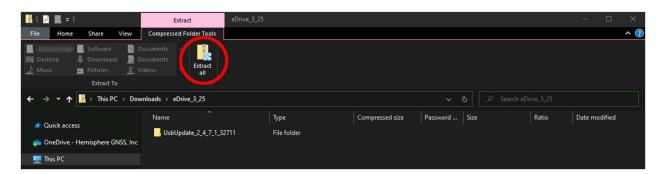
From: Global Customer Care Subject: eDrive TC v3.25 Software Update

Products Affected: eDriveTC when used with a Max, STX, S3, or STS

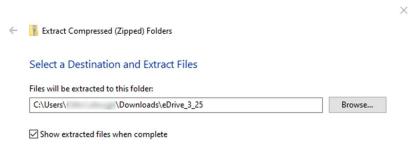
Scope: This document provides software update installation instructions for the Outback eDriveTC

Installation Instructions

- 1) Open a web browser and go to outbackguidance.zendesk.com
- 2) Navigate to Software > *terminal model* Software > eDriveTC and click on 3.25 to download the software
- 3) Click on the download when complete and the file will open
- 4) Select **Extract all** at the top of the screen



5) Note the folder to which the files will be extracted and click **Extract**





6) Open the extracted folder and double click the **Autoloader_eDrive_3_25** application

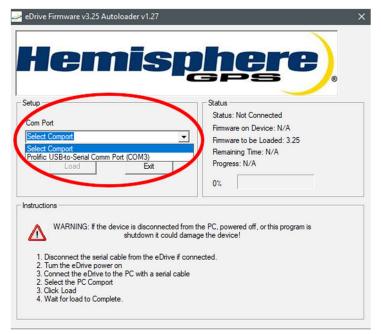
Autoloader_eDrive_3_25

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Application

740 KB

- 7) Power on the eDriveTC and connect it to the computer with a serial cable. If your computer does not have a serial port, use a USB-to-serial cable (such as a GoldX cable)
- 8) Choose the COM port of the serial cable



9) Click Load – the Autoloader will display a progress bar.Do not stop or interrupt the update during this time

