This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and(2) this device must accept any interference received, including interference that may cause undesired operation.

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Hemisphere GPS Precision GPS Applications

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The OUTBACK S<sup>™</sup> and S-Lite<sup>™</sup> automated navigation and steering guide system is covered by U.S. Patents No. 6,539,303 and No. 6,711,501. The OUTBACK Hitch<sup>™</sup> automated hitch control system is covered by U.S. Patent No. 6,631,916. The OUTBACK eDriveTC GPS assisted steering system is covered by U.S. Patent No. 7,142,956. Hemisphere GPS products may be covered by one or more of the following U.S. Patents:

6,111,549	6,397,147	6,469,663	6,501,346	6,539,303
6,549,091	6,631,916	6,711,501	6,744,404	6,865,465
6,876,920	7,142,956	7,162,348	7,277,792	7,292,185
7,292,186	7,373,231	7,400,956	7,400,294	7,388,539
7,429,952	7,437,230	7,460,942		

Other U.S. and foreign patents pending.

A220 User Guide.book Page ii Thursday, February 25, 2010 1:43 PM

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### **Notice to Customers**

Contact your local dealer for technical assistance. To find the authorized dealer near you, contact us at:

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Outback Guidance 2207 Iowa Street Hiawatha, KS 66434 Phone: (800) 247-3808 Fax: (785) 742-4584 www.outbackguidance.com

# Warranty Notice

#### **Covered Products**

This warranty covers all products manufactured by Hemisphere GPS (the "Products").

#### **Hemisphere GPS Limited Warranty**

Hemisphere GPS hereby warrants solely to the end purchaser of the Products, subject to the exclusions and procedures set forth herein below, that the Products sold to such end purchaser shall be free, under normal use and maintenance, from defects in material and workmanship for a period of 12 months from delivery to such end purchaser. Repairs and replacement components are warranted, subject to the exclusions and procedures set forth below, to be free, under normal use and maintenance, from defects in material and workmanship for 90 days from performance or delivery, or for the balance of the original warranty period, whichever is greater.

#### **Purchaser's Exclusive Remedy**

The end purchaser's exclusive remedy under this warranty shall be limited to the repair or replacement, at the option of Hemisphere GPS, of any defective Products or components thereof. The end user shall notify Hemisphere GPS or a Hemisphere GPS approved service center immediately of any claimed defect. Repairs shall be made through a Hemisphere GPS approved service center only.

#### **Exclusions**

Hemisphere GPS does not warrant damage occurring in transit or due to misuse, abuse, improper installation, neglect, lightning (or other electrical discharge) or fresh/salt water immersion of Products. Repair, modification or service of Hemisphere GPS products by any party other than a Hemisphere GPS approved service center shall render this warranty null and void. Hemisphere GPS does not warrant claims asserted after the end of the warranty period. Hemisphere GPS does not warrant or guarantee the precision or accuracy of positions obtained when using Products. Products are not intended for primary navigation or for use in safety of life applications. The potential accuracy of Products as stated in Hemisphere GPS literature and/or Product specifications serves to provide only an estimate of achievable accuracy based on:

- Specifications provided by the US Department of Defense for GPS Positioning,
- DGPS service provider performance specifications.

Hemisphere GPS reserves the right to modify Products without any obligation to notify, supply or install any improvements or alterations to existing Products.

### **No Other Warranties**

THE FOREGOING WARRANTY IS EXCLUSIVE OF ALL OTHER WARRANTIES, WHETHER WRITTEN, ORAL, IMPLIED OR ARISING BY STATUTE, COURSE OF DEALING OR TRADE USAGE, IN CONNECTION WITH THE DESIGN, SALE, INSTALLATION, SERVICE OR USE OF ANY PRODUCTS OR ANY COMPONENTS THEREOF, INCLUDING, BUT NOT LIMITED TO, ANY WARRANTY OF MERCHANT ABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

#### **Limitation of Liability**

The extent of Hemisphere GPS' liability for damages of any nature to the end purchaser or any other person or entity whether in contract or tort and whether to persons or property shall in no case exceed, the aggregate, the cost of correcting the defective item. In no event will Hemisphere GPS be liable for any loss of profits, loss of use or for any special, indirect, incidental, consequential or contingent damages, even if Hemisphere GPS has been advised of the possibility of such damages. Without limiting the foregoing, Hemisphere GPS shall not be liable for any damages of any kind resulting from installation, use, quality, performance or accuracy of any products.

### **Governing Legislation**

To the greatest extent possible, this warranty shall be governed by the laws of the State of Arizona. In the event that any provision hereof is held to be invalid by a court of competent jurisdiction, such provision shall be severed from this warranty and the remaining provisions shall remain in full force and effect.

#### **Obtaining Warranty Service**

In order to obtain warranty service, the end purchaser must bring the Product to a Hemisphere GPS approved service center along with the end purchaser's proof of purchase. For any questions regarding warranty service or to obtain information regarding the location of any of Hemisphere GPS' approved service centers, contact Hemisphere GPS at the following address:

#### **Hemisphere GPS**

Outback Guidance 2207 Iowa Street Hiawatha, KS 66434 Phone: (800) 247-3808 Fax: (785) 742-4584 www.outbackguidance.com

### **Documentation Feedback**

Hemisphere GPS is committed to the quality and continuous improvement of our products and services. We urge you to provide Hemisphere GPS with any feedback regarding this guide by writing to the following email address: DocFeedback@hemispheregps.com. •

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Outback A220 Smart Antenna User Guide

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# Contents

Chapter 1	Introducing the A220 Smart Antenna		
	Parts and Connections		
	Parts List		
	Connectors 5		
Chapter 2	Installing the A220 Smart Antenna		
	Planning the Installation8		
	Select the Proper Antenna Location8		
	Plan the Power Cable Source and Route		
	Mounting the A220 Smart Antenna		
	Connecting the A220 to an Outback S3		
	A220 and Outback S3 11		
	A220 and Outback S3 with eDriveTC		
	A220 and Outback S3 with eDriveX		
	Powering the A220 Smart Antenna12		
	Connecting the A220 Smart Antenna to External Devices 13		
Chapter 3	Operating the A220 Smart Antenna		
	Quick Start		
	Reading the LEDs		
	Configuring GPS Settings with Outback S3		
	1. Update the Outback S3 Software		
	2. Set Basic Configuration Options		
	3. Set Advanced Configuration Options		

A220 User Guide.book Page vi Thursday, February 25, 2010 1:43 PM

### Contents

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Activating OmniSTAR Service

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# Appendices

# End User License Agreement



A220 User Guide.book Page 1 Thursday, February 25, 2010 1:43 PM

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# Chapter 1: Introducing the A220 Smart Antenna

Parts and Connections

1: Introducing the A220 Smart Antenna

The A220 Smart Antenna offers fast, portable, professional-level differential GPS (DGPS) accuracy in a rugged, all-in-one enclosure. Powered by Hemisphere GPS' powerful dual-frequency Eclipse® OEM board, it delivers a highly accurate GPS position, depending on the differential source used.



#### Figure 1-1: The A220 Smart Antenna.

With an optional built-in RTK radio, this dual-frequency OmniSTAR XP/ HP capable receiver is ideal for a wide variety of agricultural applications, including:

- Automatic steering
- High-accuracy machine control
- Use as a rover in an RTK base and rover system

The A220 Smart Antenna has a flexible design to meet your application and integration needs. Easy-to-read LED status indicators for power, GPS and DGPS make the system easy to use. A built-in magnetic mount



Outback A220 Smart Antenna User Guide

allows you to simply place the antenna on your vehicle, connect the power and go!

The A220 Smart Antenna supports a variety of communication protocols for communicating with navigation systems, data loggers, CAN systems and other devices.

**Note**: Please see "Appendix A: Technical Specifications" on page 30 for horizontal accuracy specifications.

# **Parts and Connections**

Figure 1-2, below, shows an A220 Smart Antenna Kit. The complete kit includes the antenna, cables, mounting plate and documentation needed to install the antenna.



Figure 1-2: A220 Smart Antenna kit.



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1: Introducing the A220 Smart Antenna

### **Parts List**

Table 1-1 lists the parts included with your A220 Smart Antenna Kit.

### Table 1-1: A220 Smart Antenna Kit Parts List

Part No.	Description	Qty
804-0064	A220 Smart Antenna	1
875-0244	A220 Smart Antenna User Guide	1
875-0243	A220 Smart Antenna Quick Reference Guide	1
051-0236	Power/CAN cable with switch	1
051-0067	Y cable for eDriveX and A220	1
601-1136	Antenna mounting plate	1
677-2002	Tie Straps - 7"	1
478-0012	Magnet	1





Outback A220 Smart Antenna User Guide

### Connectors

Available connectors for communicating with the A220 Smart Antenna include:

- **Circular connector:** The A220 Smart Antenna gets power and communicates with external devices through the supplied circular connector. It includes support for CAN (NMEA 2000), NMEA 0183 and Binary.
- **Radio (optional):** There are three possible radio configurations for the A220 Smart Antenna.
  - No radio kit (basic version)
  - Microhard radio kit
  - Satel radio kit

To purchase an optional radio, please contact your Outback Guidance dealer.





A220 User Guide.book Page 6 Thursday, February 25, 2010 1:43 PM

A220 User Guide.book Page 7 Thursday, February 25, 2010 1:43 PM



# Chapter 2: Installing the A220 Smart Antenna

Planning the Installation Mounting the A220 Smart Antenna Connecting the A220 to an Outback S3 Powering the A220 Smart Antenna Connecting the A220 Smart Antenna to External Devices

#### 2: Installing the A220 Smart Antenna

his chapter provides instructions for installing your A220 Smart Antenna. It includes the following sections:

- Planning the installation
- Mounting the A220 Smart Antenna
- Connecting the A220 to an Outback S3
- Powering the A220 Smart Antenna
- Connecting the A220 Smart Antenna to external devices

## **Planning the Installation**

Before installing and using the A220 Smart Antenna, read the following recommendations to ensure the optimal functionality of your A220 Smart Antenna.

- Select the proper antenna location
- Plan the power cable source and route

#### **Select the Proper Antenna Location**

Proper antenna placement is critical to positioning accuracy.

#### To select the proper antenna location:

1. Place the antenna with an unobstructed view of the sky.

**Note**: An obstructed view of the sky will result in impaired system performance. The GPS engine computes a position based on measurements from each satellite to the internal GPS receiver.

- 2. Mount the antenna on, or as close as possible to, the center of your point of measurement.
- 3. Position the antenna as high as possible.

Figure 2-1 shows the ideal location to place the antenna on a vehicle.





Figure 2-1: Antenna placement on a vehicle.

### **Plan the Power Cable Source and Route**

Review the following cautions before planning your power cable route.

- Avoid running cables in areas of excessive heat.
- Keep cables away from corrosive chemicals.
- Do not run the extension cable through door or window jams.
- Keep the cables away from rotating machinery.
- Do not bend excessively or crimp the cables.
- Avoid placing tension on the cables.
- Remove unwanted slack from the extension cable at the receiver end.
- Secure along the cable route using plastic wraps.



**Warning**! Improperly installed cables near machinery may cause injury or death.



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2: Installing the A220 Smart Antenna

## Mounting the A220 Smart Antenna

The A220 Smart Antenna features a built-in magnetic mount. Simply place on your vehicle and go!

## **Connecting the A220 to an Outback S3**

There are three ways to use the A220 Smart Antenna with existing Outback Guidance equipment:

- 1. A220 and Outback S3
- 2. A220 and Outback S3 with eDriveTC
- 3. A220 and Outback S3 with eDriveX

The following diagram displays the cable connections for the A220, Outback S3 and eDriveX or eDriveTC.



Figure 2-2: A220 cable connections.



Outback A220 Smart Antenna User Guide

### A220 and Outback S3

### To connect the cables:

### Step

Using the A220 Power cable (051-0236), connect the A220 Smart Antenna to the "Console" end of the S3 Power/CAN cable.

**Note**: It is not necessary to use the Y cable (051-0067) in this case.

### A220 and Outback S3 with eDriveTC

### To connect the cables:

Step		
1.	Disconnect the "Console" end of the S3 Power/CAN cable from the eDriveTC console.	
2.	Using the Y cable (051-0067), connect the eDriveTC console to the S3 Power/CAN cable.	
3.	Using the A220 Power cable (051-0236), connect the A220 Smart Antenna to the open end of the Y cable.	



2: Installing the A220 Smart Antenna

## A220 and Outback S3 with eDriveX

### To connect the cables:

Ste	Step		
1.	Disconnect the "Console" end of the S3 Power/CAN cable from the eDriveX harness.		
2.	Using the Y cable (051-0067), connect the eDriveX harness to the S3 Power/CAN cable.		
3.	Using the A220 Power cable (051-0236), connect the A220 Smart Antenna to the open end of the Y cable.		

# **Powering the A220 Smart Antenna**

### To power the A220 Smart Antenna:

Step		
1.	Turn on the power switch on the A220 Power cable (051-0236).	
2.	Check the functionality of the A220 Smart Antenna by monitoring the Power LED.	



**Warning:** Do not apply a voltage higher than 36 VDC. This will damage the receiver and void the warranty.



A220 User Guide.book Page 13 Thursday, February 25, 2010 1:43 PM

Outback A220 Smart Antenna User Guide

## **Connecting the A220 Smart Antenna to External Devices**

The A220 Smart Antenna can communicate with a variety of external data loggers, rate controllers, yield monitors, or other devices. The external device must be connected through the DB9 serial port of the A220 Power cable (051-0236).

**Note**: Please see your Outback Guidance dealer or visit the online store at www.outbackguidance.com to select an appropriate adapter cable to meet your needs.

A220 User Guide.book Page 14 Thursday, February 25, 2010 1:43 PM

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A220 User Guide.book Page 15 Thursday, February 25, 2010 1:43 PM



# Chapter 3: Operating the A220 Smart Antenna

Quick Start Reading the LEDs Configuring GPS Settings with Outback S3 Entering a Subscription Code Activating OmniSTAR Service

### 3: Operating the A220 Smart Antenna

his chapter provides basic configuration and operation instructions for your A220 Smart Antenna. It includes the following sections:

- Quick Start
- Reading the LEDs
- Configuring GPS settings with Outback S3
- Entering a subscription code
- Activating OmniSTAR service

## **Quick Start**

- 1. Turn the switch on the power cable to the "ON" position. The red LED indicates power. See "Reading the LEDs" on page 17.
- 2. Configure GPS options. See "Configuring GPS Settings with Outback S3" on page 17.
- 3. Enter a subscription code (optional). See "Entering a Subscription Code" on page 25.
- 4. Activate OmniSTAR (optional). See "Activating OmniSTAR Service" on page 26.
- 5. Wait for the A220 antenna to converge on a differential signal. A green LED indicates DGPS. You're ready to go!

**Note**: The initial start-up can take anywhere from 5 to 15 minutes, depending on your geographic location. For example, it may take up to 5 minutes to receive a full ionospheric map from SBAS to ensure optimum accuracy.

**Note**: The A220 Smart Antenna features Hemisphere GPS COAST<sup>TM</sup> technology, which provides continuous coverage in the event of a temporary differential signal outage.



# **Reading the LEDs**

Table 3-1: A220 Smart Antenna LED Status

LED	Function
• 🔁	<b>Power</b> Power on
(fite.	<b>GPS</b> GPS position calculated (Blinking LED indicates acquiring data)
• *** ***	<b>DGPS</b> DGPS lock (Blinking LED indicates broadcast or reception of a differential correction from the optional radio)

# **Configuring GPS Settings with Outback S3**

To configure the A220 Smart Antenna for use with Outback S3:

- 1. Update the Outback S3 software
- 2. Set basic configuration options
- 3. Set advanced configuration options



3: Operating the A220 Smart Antenna

## 1. Update the Outback S3 Software

### To update the Outback S3 software:

Ste	eb.	Screen Item (when applicable)
1.	Visit our website at: http://www.outbackguidance.com.	
2.	Select Support > Download Center.	
3.	Select the latest software version for Outback S3 or A220 Smart Antenna.	
4.	Download to your computer and save to disk.	
5.	Update the Outback S3 with the new software.	

## 2. Set Basic Configuration Options

Basic configuration options for the A220 Smart Antenna include:

- DGPS application type (e.g., SBAS, RTK, OmniSTAR)
- NMEA message types
- Radio (optional)



Outback A220 Smart Antenna User Guide



### To set basic configuration options:



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### 3: Operating the A220 Smart Antenna

Step	Screen Item (when applicable)
3. In the <i>Choose GPS Application</i> field, select the desired application. Application types include:	
• SBAS	
<ul> <li>RTK (If purchased). Contact your Outback Guidance dealer to purchase an RTK subscription.</li> </ul>	
<b>Note</b> : The button only appears if RTK is selected as the application type.	
• OmniSTAR (If purchased). Contact your Outback Guidance dealer to purchase an OmniSTAR subscription.	
<b>Note</b> : Once you have purchased the optional OmniSTAR from Outback Guidance, you will need to contact OmniSTAR directly to activate your service. The subscription code only enables your A220 Smart Antenna to accept an XP/HP OmniSTAR signal.	



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Step		Screen Item (when applicable)			
4.	4. Press details to view the GPS settings.				
		<b>*</b> @*			
	Time         GPS Status         Diff Age           06:46:05PM         Ready(RTK)         1s         s	Setup			
	Latitude         Correction Type         STDEV           45.010065         RTK         0.540 m           Longitude         GPS Firmware         Sats Tracked				
	-111.997383         1.20         10           Altitude         Serial Number         Sats Used           123.40 m         1801199         10	Badia 0.0 ha			
	Speed         Max Age         HDOP           0.0 kph         2700         0.8           Heading         Badio ID         BER				
	19 1 0-150	A (B			
		20 ha			
Figure 3-2: GPS Details screen.					
Note: To return to the main GPS Setup screen, press					

### Outback A220 Smart Antenna User Guide



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### 3: Operating the A220 Smart Antenna





Screen Item Step (when applicable) Radio Press to set radio details (optional - if radio installed) 6. 9 \* Setup Status Microhard NMEA 0.0 ha Radio ID 01 Radio  $\approx$ GPS Details А 🕐 В **<u></u>"** La RTP 1 ٩ • 0 0 h Figure 3-4: Radio Setup screen.

Outback A220 Smart Antenna User Guide

Note: Advanced users may wish to use Hemisphere GPS' Remote Control Application to configure radio settings. See "Appendix B: Using Remote Control." Remote Control allows you to configure additional options, such as specifying a radio channel, frequency, or manual base station coordinates, depending on the radio installed.



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#### 3: Operating the A220 Smart Antenna



### **3. Set Advanced Configuration Options**

Advanced users may wish to use Hemisphere GPS' Remote Control applications to configure additional radio details. Please see "Appendix B: Using Remote Control."

If using the A220 Smart Antenna with a non-Outback product, please see Hemisphere GPS' Technical Reference Guide available at: http:// www.hemispheregps.com > Support > Ground Products > Download Center. The GPS Technical Reference lists the commands needed to change baud rates, radio changes, NMEA strings and applications.



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Outback A220 Smart Antenna User Guide

# **Entering a Subscription Code**

If upgrading the A220 Smart Antenna to enable RTK or OmniSTAR, you must enter a subscription code.

### To enter a subscription code:



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#### 3: Operating the A220 Smart Antenna



# **Activating OmniSTAR Service**

OmniSTAR activation is done directly through OmniSTAR. However, the A220 Smart Antenna requires an Outback Guidance subscription code to enable the antenna to accept an XP/HP OmniSTAR signal.

**Note**: Please see your Outback Guidance dealer to purchase the OmniSTAR subscription code.

**Note**: If you purchased the optional OmniSTAR subscription directly from the factory, you will see an "HP" button in the *Choose GPS Application* field on the **GPS Setup** screen.



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### To activate OmniSTAR service:

Ste	p	Screen Item (when applicable)		
1.	Verify that the A220 Smart Antenna is connected to the Outback S3 and that all systems are powered on.			
2.	Enter the Outback Guidance subscription code if OmniSTAR was not purchased directly from the factory.			
3.	Make sure the vehicle is stationary and the antenna has a clear view of the sky.			
4.	Monitor the number of satellites tracked in to on the <b>GPS Details</b> screen to ensure a pro	the Sats Tracked field per GPS signal.		
5.	Locate the <i>Serial Numbe</i> r field on the <b>GPS Details</b> screen.			



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### 3: Operating the A220 Smart Antenna

Ste	eb	Screen Item (when applicable)
6.	Contact OmniSTAR (www.omnistar.com) to activate service for your region. They will ask you for the serial number from step 5, above.	
No to 1	<b>te</b> : It may take some time for the activation take effect.	
7.	Monitor the value in the <i>STDEV</i> field to confirm a converged signal. This may take up to 45 minutes the first time you activate OmniSTAR.	
<b>Note</b> : You can operate the vehicle while waiting for a converged signal, but will experience decreased accuracy.		
<b>Note</b> : If the A220 Smart Antenna is turned on in the same location it was turned off with a converged OmniSTAR signal, the time required to reach maximum accuracy is shortened.		
8.	When the system converges on an OmniSTAR signal, you're ready to go!	



A220 User Guide.book Page 29 Thursday, February 25, 2010 1:43 PM

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# Appendices

Appendix A: Technical Specifications Appendix B: Using Remote Control Appendix C: Sales and Service Information Appendices

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# **Appendix A: Technical Specifications**

Tables A-1 through A-6 provide the power, mechanical, communication, environmental and DGPS specifications for the A220 Smart Antenna.

### **Table A-1: Power Specifications**

ltem	Specification
Input voltage	12 - 36 VDC
Power consumption	< 5 W @ 12 VDC (typical, without radio)
Current consumption	400 mA @ 12 VDC (typical, without radio)
Power connector	Cable mount environmentally sealed

#### **Table A-2: Mechanical Specifications**

ltem	Specification
Height	15 cm (5.91 in)
Width	24.4 cm (9.6 in)
Weight	1.8 kg (4 lbs)
Mounting Options	Magnetic mount

### Table A-3: I/O Communications

ltem	Description
Serial ports	2 full-duplex RS232
CAN port	NMEA 2000 broadcast
Pulse output	1 PPS (HCMOS, active high, rising edge sync)
Baud rates	4,800 - 115,200



Outback A220 Smart Antenna User Guide

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ltem	Description
Differential correction I/O protocol	Hemisphere GPS Proprietary DFX and ROX RTCM SC-104 v3 CMR+
Data I/O protocol	NMEA 0183, SLX binary and NMEA 2000
Ground speed output	Range: 0.8 - >322 Km/h (0.5 - >200 mph) Signal: Opto-isolated pulse out Frequency Conversion: 94 Hz/m/s (28.65 pulse per foot traveled)
Event mark output	HCMOS, active low, falling edge sync, 10 k-ohm, 10 pF load

### Table A-3: I/O Communications

### **Table A-4: Environmental Specifications**

Item	Specification
Operating temperature	-30° C to +65° C (-22° F to + 149° F)
Storage temperature	-40° C to +85° C (-40° F to + 185° F)
Humidity	EP455 Section 5.13.1 Humidity
Enclosure	Enclosure IP67
Compliance	FCC, CE
Shock	EP455 Section 5.14.1 Operational
Vibration	EP455 Section 5.15.1 Random
EMI certification	FCC part 15, E-Mark



### Appendices

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ltem	Specification
Receiver type	L1 and L2 RTK carrier phase smoothing (Patented COAST <sup>TM</sup> technology during differential signal outage)
Channels	12 L1CA GPS
	12 L1P GPS
	12 L2P GPS
	3 SBAS or 3 additional L1CA GPS
Update rate	1 - 20 Hz positions (10 Hz standard)
Startup time	Cold start: < 60 s
	Warm start: 30 s
	Hot start: 10 s (typical)
Satellite reaquisition	<1s
Differential options	SBAS, autonomous, external RTCM, RTK, OmniSTAR (XP/HP)

### Table A-5: GPS Sensor Specifications

### Table A-6: Horizontal Accuracy

DGPS Source	RMS (67%)	2 DRMS (95%)
RTK <sup>1,2</sup>	10 mm + 1 ppm	20 mm + 2 ppm
OmniSTAR HP <sup>1,3</sup>	0.1 m	0.2 m
SBAS (WAAS) <sup>1</sup>	0.3 m	0.6 m
Autonomous, no SA <sup>1</sup>	1.2 m	2.5 m





Outback A220 Smart Antenna User Guide

### Notes:

<sup>1</sup>Depends on multipath environment, number of satellites in view, satellite geometry and ionospheric activity

<sup>2</sup>Depends also on baseline length

<sup>3</sup>Requires a subscription from OmniSTAR





Appendices

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# **Appendix B: Using Remote Control**

Using Hemisphere GPS' Remote Control desktop application provides a user-friendly interface to configure the desired GPS settings.

To use Remote Control:

- 1. Connect the A220 Smart Antenna to the PC
- 2. Use Remote Control to Configure Basic Settings
- 3. Use Remote Control to Configure an Optional Radio

### 1. Connect the A220 Smart Antenna to the PC

### To connect the PC to the antenna:

Ste	əp	Screen Item (when applicable)
1.	Install the Remote Control application on the PC. (Available at www.outbackguidance.com > Support > Download Center.)	
2.	Connect the PC to the antenna unit using a serial cable.	
3.	Open the Remote Control application on the PC.	Remote Control





### Outback A220 Smart Antenna User Guide

S	Step	Screen Item (when applicable)
4	Select the proper port from the Connect menu. The Connect menu displays a list of all available serial ports on the computer. Once a port is selected, the software will automatically find the antenna.	Henric Edited     Territor     Territor

# 2. Use Remote Control to Configure Basic Settings

**Note**: Setting options are detailed in the next section, "Configuring GPS Settings."

### To configure basic settings:

Ste	ep	Screen Item (when applicable)
1.	Select the <b>Remote LCD</b> tab to configure the settings.	Bendit Control     Contro     Control     Control     Control     Control



#### Appendices



### 3. Use Remote Control to Configure an Optional Radio

Advanced users may need to configure an optional radio. The radio will automatically be set up as a rover (receiving) radio for units running the RTK application.



**Warning!** Do not try to configure a radio unless you are an advanced user. Improperly configuring settings may cause the radio to stop communicating.



Outback A220 Smart Antenna User Guide

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# To configure an optional radio:

Step	Screen Item (when applicable)
<ol> <li>Select the <b>Radio</b> tab. This tab is only available if a radio is installed.</li> </ol>	Remote Control     Cocorrect     Resolution     Resolution
<ol> <li>Configure the radio settings.</li> <li>If a <i>Microhard</i> radio is installed, enter the desired Network ID.</li> </ol>	Remote Control     Concrete     Revolue LCD (Redo: Base Station)     Rado Mandacture MECROHARD Rado Venion v4 5291     Serie     Output Power (Bin) 30     J     Retransmissions 1     FEE Mode Piede Science (15.11)     Urid Addees     T     Destination Retransmission
Note: The base and all rover units in a network must have the same radio configuration for FEC mode and Network ID along with compatible unit and destination addresses to communicate with one another.	The "channel" displayed on the Remote Control display corresponds to the Network Address minus 101. This is done to maintain backwards compatibility with the BaselineX products. For example, to configure a BaselineX channel of 15, enter a Network Address of 116.

### Appendices

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Step	Screen Item (when applicable)
<ul> <li>If a Satel radio is installed, adjust the frequency of the radio by sliding the channel selector left or right.</li> </ul>	Semantic Control         Image: Control           Deconnect         Remove LCD (TRASE) (Base Station)           Read-Ministration Static         Read-Vection V3.31           Frequency         450000           Observed         0           Panews Addresses         Tr. (D)           Panews Addresses         Tr. (D)
<b>Note</b> : The base and all rover units in a network must have the same radio channel along with compatible Tx and Rx addresses to communicate with one another. An address of zero indicates all radios on the chosen channel.	Secondar Adderes Tr. 10 Fr. 10 Output Prove (MM) 100 Rado Reception Theodold (Bin) -114 - J SulPADID POwER.1000
3. Press <b>Save</b> to save the radio parameters.	

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Outback A220 Smart Antenna User Guide

# **Appendix C: Sales and Service Information**

### **Contacting the Factory**

U.S:	Canada:
Outback Guidance	Outback Canada
Hemisphere GPS	Hemisphere GPS
2207 Iowa Street	3244 Portage Avenue
Hiawatha, KS 66434	Winnipeg, MB R3K 0Y9
USA	CANADA

ONLINE: http://www.outbackguidance.com

PHONE: Monday Through Friday 8AM-5PM U.S. Central Time

- U.S: 1-800-247-3808 (Customer Service & Ordering)
- Canada: 1-866-888-4472 (Customer Service & Ordering)
- From all other countries: 01-785-742-2976

**E-MAIL:** 24 hours/7 days a week, your inquiry will receive a response from one of our Customer Support Representatives within one business day.

• Sales: outbacksales@outbackguidance.com

39

- Customer Service: outbackcs@outbackguidance.com
- Website Feedback: outbackweb@outbackguidance.com

**FAX:** 24 hours/7 days a week, your inquiry will receive a response from one of our Customer Support Representatives within one business day.

1-785-742-4584

Appendices

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### U.S. REGIONAL SALES OFFICES:

- Outback North Fargo, ND 1-888-825-6031
- Outback South Hewitt, TX 1-866-857-4448



Outback A220 Smart Antenna User Guide

### **Outback A220 Extended Service Plan (ESP) Summary**

U.S. and Canada Only

ltem	Standard Term	Extended Term
Price	Free	\$399
Term	1 Year ESP	3 Year ESP (Standard +2 Years)
Exchange Service	Yes	Yes
Software Revision Updates	No Charge	No Charge
Software Revision Installation	Provided by Customer or ОGСтм	Provided by Customer or OGC™
Damage During Shipments	Covered	Covered
Damage After Customer Receipt	Not Covered	Not Covered
Shipping, Outback to Customer	Outback Paid (Next Day Air & Saturday* Delivery)	Outback Paid (Next Day Air & Saturday* Delivery)
Shipping, Customer to Outback	Outback Paid (Ground Service)	Outback Paid (Ground Service)

\* Saturday delivery may not be available in all service areas.

Appendices

### Limited Outback A220 Extended Service Plan

The Outback A220 ESP (U.S. and Canada only) applies only to the nonsoftware portions of the electronic components of the product, including the console and related cables. Coverage for the mechanical portions of the Outback A220 is described in the warranty notice. The limited plan term is one-year standard, or three-years extended if purchased at the time of the original order, beginning on the date of invoice to the original purchaser.

Damage caused by shipping the product(s) to the original purchaser is covered under this limited plan. Otherwise, this limited plan does not cover damage due to external causes, including accident, abuse, misuse, problems with electrical power, servicing not authorized by Hemisphere GPS, usage not in accordance with product instructions, failure to perform required preventive maintenance and problems caused by use of parts and components not supplied by Hemisphere GPS.

This limited plan does not cover any items that are in one or more of the following categories: software (except for Hemisphere GPS authorized revision updates), external devices (except as specifically noted), accessories or parts added to an Outback A220 system after the system is shipped from Hemisphere GPS, accessories or parts that are not installed in the Hemisphere GPS factory.

Hemisphere GPS will provide, on an exchange basis and subject to the Hemisphere GPS Exchange Policy in effect on the date of the exchange, replacement parts (up to and including a complete Outback A220 system) for the Outback A220 product(s) covered under this limited plan when parts require replacement. To request service, you must call Hemisphere GPS (U.S. 800-247-3808, Canada 866-888-4472) or go to outbackguidance.com for information, within the plan period. If replacement is required, Hemisphere GPS will issue a Return Material Authorization Number and will ship by UPS Next Day Air & Saturday Delivery the replacement part(s) within 1 business day. You must ship by UPS Ground Service collect, the original product(s) back to Hemisphere GPS in this packaging. For Canadian customers, Saturday delivery is not available and the shipping carrier is Purolator.

In any instance in which Hemisphere GPS issues a Return Material Authorization Number, Hemisphere GPS must receive the original



A220 User Guide.book Page 43 Thursday, February 25, 2010 1:43 PM

Outback A220 Smart Antenna User Guide

part(s) prior to the expiration of the plan period in order for the replacement(s) to be covered by the limited plan. Failure to return original part(s), for which replacement(s) have been sent, within 30 days of initial shipment, will result in the issuance of an invoice for the cost of the sent part(s). Failure to pay the invoice, or return the part(s), will result in cancellation of this limited plan.

Hemisphere GPS owns all parts removed from repaired products. Hemisphere GPS uses new and reconditioned parts made by various manufacturers in performing service repairs and building replacement products. If Hemisphere GPS repairs or replaces a product, its plan term is the remainder of the limited plan term.

These provisions apply to the Limited Outback A220 Extended Service Plan only. Hemisphere GPS reserves the right to make improvements in design or changes in specifications at any time, without incurring any obligation to owners of units previously sold. No one is authorized to alter, modify or enlarge this Limited Outback A220 Extended Service Plan nor the exclusions, limitations, and reservations.



A220 User Guide.book Page 44 Thursday, February 25, 2010 1:43 PM

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A220 User Guide.book Page 45 Thursday, February 25, 2010 1:43 PM

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A220 User Guide.book Page 47 Thursday, February 25, 2010 1:43 PM

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A220 User Guide.book Page 49 Thursday, February 25, 2010 1:43 PM

Outback A220 Smart Antenna User Guide

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A220 User Guide.book Page 51 Thursday, February 25, 2010 1:43 PM

Outback A220 Smart Antenna User Guide

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A220 User Guide.book Page 53 Thursday, February 25, 2010 1:43 PM

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A220 User Guide.book Page 54 Thursday, February 25, 2010 1:43 PM

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